



Access Statement for 20 The Barons

Introduction

20 The Barons offers luxury serviced apartments. We are located in a Victorian Mansion House built circa 1900 in a crescent in the South West London village of St Margarets, approximately ½ mile from both Twickenham and Richmond. The Barons is a very flat street with no steps or steep climbs.

The Arlington Suite is a two bedroomed apartment on the 2nd floor accessed by four flights of stairs

Hill View Loft is a studio apartment on the top floor accessed by five flights of stairs.

The Crescent is a two bedroomed apartment on the 3rd floor accessed by three flights of stairs.

The Brooke is a one bedroomed apartment on the Lower Ground floor accessed by one flight of stairs.

The Garden Suite is a one bedroomed apartment on the Lower Ground floor accessed by one flight of stairs.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0208 2413153 or email enquiries@20thebarons.co.uk

Pre-Arrival Mobile phone and internet available in all apartments and we offer a Standard web site. Our nearest station is St Margarets and it is only a 2 minute walk to the house from there, with just one gentle slope. However it is not a wheelchair accessible station and passengers requiring these facilities are advised to travel to either Richmond or Twickenham stations. Both of which are within ½ mile of The Barons. All other enquiries regarding transport dealt with on individual basis.

We provide a map on our web site but please phone us on 0208241315 if you require additional help in planning your visit to us. In our green or purple folder you will find details of local amenities, shops, doctors, churches and transport. If you find any information lacking, please phone us on the office number 0208241315 and we will do our best to help you.

Any queries, please refer to the website – www.20thebarons.co.uk for floor plans and pictures.

Arrival & Car Parking Facilities

- Car parking available on request. One vehicle per apartment, more on request
- Parking on road with permits – supplied by 20 The Barons
- Paved exterior to property with steps up to main front door. No ramps available.
- The property is not suitable for mobility disabled persons due to stairs.
- The front of the property is externally lit.

Main Entrance & Reception

- There is one entrance to the side for The Brooke and The Garden Suite and one entrance to the front for the other apartments.
- Each apartment in the main building (not Brooke and Garden Suite) has telephone door entry but this must be activated at the apartment door by the guest
- Each guest is shown around personally on arrival in order to explain all the facilities and answer any queries.
- Office hours reception
- There is wide staircase with banisters and three landings in the main building

Public Areas - Hall, Stairs, Landing, Corridors etc

- 20 The Barons has no lift
- All public corridors have emergency lighting and integrated fire alarms
- Stairs with wide access and banisters

Public Areas - Sitting room, lounges, lobbies etc

- Not applicable

Public WCs

- Not applicable

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- Not applicable

Laundry

- Facilities are available in each apartment or on request from Guest Services

Shop

- Not applicable

Treatment room/s

- Not applicable

Leisure Facilities

- Not applicable

Outdoor Facilities

- Not applicable

Conference & Meeting Rooms, Banqueting

- Not applicable

Clubs & Entertainment

- Not applicable

Bedrooms & Sleeping Areas

- Once in the apartments they are on one level.
- Fire alarms are in every apartment
- Mobile phones are available with prepaid cards for contacting reception in the main building
- Fully equipped kitchens
- All Floors have even surfaces

Bathroom, Shower-room & WC

- The Arlington Suite offers a large shower and a bath and basin and WC and is a large bathroom. Hill View Loft offers a shower and a bath and basin and WC. The Crescent offers a large shower and a bath and basin and WC and is a large bathroom. The Brooke and The Garden Suite offer a large shower and basin and WC.
- All Floors have even surfaces but all apartments have 7cm high shower trays.

Self-Catering Kitchen

- Fully equipped kitchens
- All Floors have even surfaces

Caravans, Holiday Homes & Twin Units

- Not applicable

Touring Facilities (Holiday Parks)

- Not applicable

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not applicable

Attractions (Displays, exhibits, rides etc.)

- Not applicable

Grounds and Gardens

- Large rear garden available for both apartments. Ground floor access.

Additional Information

- Evacuation procedure in hallway in frame in apartments and in the welcome folder
- No smoking inside all apartments
- Minicom: Not applicable
- Email: enquiries@20thebarons.co.uk
- Website: www.20thebarons.co.uk
- Emergency number: 07972601613

- Local equipment hire companies: Ask at reception
- Local public transport numbers: Ask at reception
- Local accessible taxi numbers: See folder in apartment

Disability Discrimination and Equality

Our company operates in accordance with the Disability Discrimination Act 1995 and the Equality Act 2010 and, as such, we encourage all prospective guests to talk to us about any special accommodation requirements they may have. We will be pleased to discuss our most appropriate accommodation solutions with the aim of making all guests' stay as comfortable as possible.

Future Plans

- We have no future plans to install a lift but will do whatever possible to ensure that guests with additional requirements can enjoy a stay at our apartments.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 0208 241 3153 or email enquiries@20thebarons.co.uk

Individual apartment specifications:

Hill View Loft – Access through main entrance – up 6 wide steps with banisters. Access via 4 flights of stairs. Once in apartment, all one level. Shower only.

The Arlington Suite – Access through main entrance. – up 6 wide steps with banisters. Access via 5 flights of stairs. Once in apartment, all one level. Both bath and shower provided.

The Crescent – Access through main entrance – up 6 wide steps with banisters. Access via 4 flights of stairs. Once in apartment, all one level. Both bath and shower provided.

The Brooke – Access through side entrance – down 7 narrow steps with handrail or one deep step with no handrail. Shower only.

The Garden Suite – Access through side entrance – down 7 narrow steps with handrail or one deep step with no handrail. Shower only.

October 2012 ACW. Updated October 2016

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